

**Design for Six Sigma (DFSS)  
White Belt  
Training Programme Outline**

**Summary:** A practical programme designed to introduce key principles, language, methods and tools for the robust design of new products, services or processes. It will equip delegates to support DFSS Yellow, Green and Black Belts as well as DFSS Sponsors. It will enable the business to embed best practice in all parts of the business more quickly. Attendance on this programme will be certified. Delegates who apply their learning following the programme may include evidence of this in a Yellow Belt portfolio should they wish to develop to this level.

**Aimed at:** All those in the business who have not yet taken part in DFSS Yellow, Green or Black belt training as a delegate or sponsor (and who don't plan to do so for at least 6 months).

**Prior qualifications/experience:** None required

**Duration:** 1 day

**Objectives:** By the end of the programme, participants will be able to:

- Understand the principles and benefits of DFSS
- Recognise Six Sigma and Design For Six Sigma methodologies
- Support application of key DFSS tools
- Understand the selection criteria for successful DFSS projects

**Content:**

DFSS Mission and aims
Six Sigma background and definition
DFSS Methodologies
Problem/Opportunity Statements
Understanding Processes
Gathering and Analysing Voice of Customer
Data Collection Planning
Data Analysis
Concept Generation and Selection
Validation and Control
Project Selection and Scoping

Leadership and Personal Development, Strategic Management, Lean Six Sigma & Quality Tools