

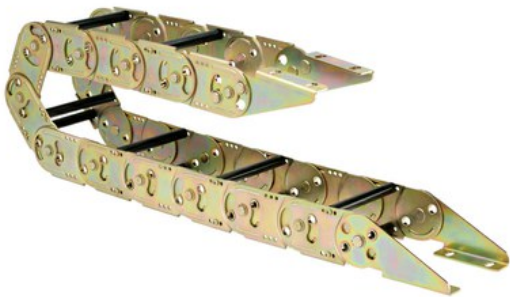
Robust Problem Solving Tools at Beakbane Ltd.

Client:

Beakbane Ltd is one of the world's leading manufacturers and distributors of machinery protection systems, with over 50 years' experience of keeping equipment safe, productive and reliable in hostile environments.

Beakbane's Requirements:

To implement key Quality tools so as to meet the demands of a major customer. Development of internal systems, processes and capability was key to long term sustainability.



Capella's Input:

To facilitate the introduction of 8D Problem Solving, Process Mapping, Process FMEA and Control Charts.

The team's development and understanding was assessed through their application of the tools and their ability to drive improvements.



Beakbane's Results:

Established in-house capability to apply 8D Problem Solving, enabling root causes to be addressed and concerns to be closed robustly.

Proactive assessment and improvement of current processes through the application of FMEA and monitoring effectiveness through visual Control Charts.

“ We found that Capella Associates delivered a very professional training course on our premises to build knowledge of Process FMEAs, Control Charts and the 8D Problem Solving technique for a group of senior personnel from different business disciplines. The training was reinforced by practical application of the knowledge. The knowledge and skill gained has already enabled us to realise the benefits expected from the training course. ”

Roy Legg
Manufacturing Manager

