

Six Sigma GB Resource increase at Sanden Europe

Company Information:

Sanden have developed compressors and heat exchangers for the Auto Industry since 1971, with the firm belief that air conditioning systems would become absolutely indispensable for cars. They currently enjoy a 25% market share. Sanden operates in four regions: Asia, the Americas, Europe and Japan.

Requirement:

To build Problem Solving and Process Improvement capability within the business; adding strength through higher-level tools to Sanden's well-established QCC method.



Capella's Input:

- Development of tailored training materials to complement Sanden's QCC method.
- Delivery of Six Sigma Green Belt Training.
- Provision of Coaching Support to select/scope/deliver business benefits through strategically aligned improvement projects across 4 sites and 3 countries.
- Assessment of delegates for certification.

“ A successful first training wave which has increased our pool of Certified Green Belts. We have now signed off another GB wave with Capella along with Lean and IDOV modules. A one day Management training day is also confirmed to continue and further demonstrate our commitment to Continuous Improvement. ”

Estelle Dahl-Duquénay, General Manager



Results:

- Improvements in Quality and Warranty performance across 4 Auto OEM's
- Increased FTT and efficiency in one of the Manufacturing sites
- Increased understanding/application of Six Sigma
- Transferable skills to be used in other parts of the European business
- 8 Certified Six Sigma Green Belts capable of leading further improvement activities

