

Continuous Improvement Refresh Programme

Client:

Operating in compliance with EN ISO 9001: 2008 and ISO 13485 2003, Kimal provide contract manufacturing services to other medical device companies. Their products are manufactured in four 'Class 100,000' clean rooms and sterilised offsite using ETO. They also manufacture complete procedure packs for third party brands both in the UK and internationally.

Requirements:

To deliver tailored refresher training to key people across the business to strengthen Continuous Improvement in the business and improve KPIs in key processes



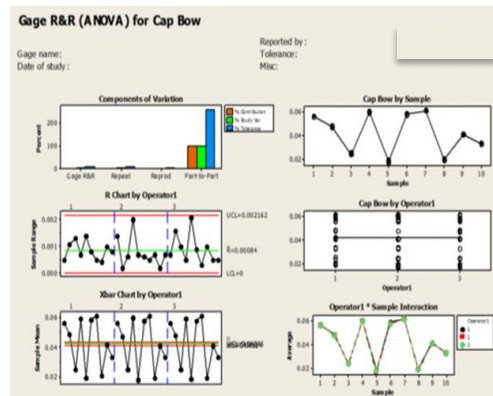
Capella Input:

Package of material developed and delivered in x4 evenly balanced training sessions

Training delivered in an interactive style driven by a requirement to minimise the use of slides for each session.

Inclusion of a tailored Measurement System element developed and delivered to mirror in house measurement and quality techniques

Provided an engaging and interactive training experience using simulation techniques and specialist statistical software usage



Results:

Positive feedback received following training

Increase in confidence of the delegates to engage with others and share their knowledge and use of the Green Belt toolset.

Re-engagement of all delegates in Continuous Improvement activities

“ I was very pleased with the pace taken by Mick in our refresher course. He engaged all attending finding out what we had or had not used since we had completed Six Sigma training. The hand out will be a useful reference and I am looking forward to our next meeting on Monday. ”

Sean Weatherby GB

