

Jaguar Landrover Failure Mode Avoidance

Client:

Jaguar Land Rover is the UK's largest automotive manufacturing business, built around two iconic British car brands: Land Rover, the world's leading manufacturer of premium all-wheel drive vehicles and Jaguar, one of the world's premier luxury sports saloon and sports car marques.

Requirements:

To assist in the development and continued updating of a two-day Failure Mode Avoidance course

To lead course delivery and ensure delegate satisfaction is maintained

To support the development of co-presenters from the JLR Quality team



Capella's Input:

Continued communication between Capella prime and JLR co-presenter

Support with the development of the two-day training package ensuring material continues to meet JLR needs

On-going delivery of the two-day training programme

Interactive engagement with delegates through the use of practical activities and the build-up of a DFMEA document through the two days

“ The Capella trainers have added huge value to the delivery of the programme and have added specific JLR experience to the content of the course. To train delegates and see them grow in confidence over the two days is wonderful to see. ”



Results:

Ten programmes have been delivered to over 200 engineering delegates

Ten new co-presenters mentored and now very capable of delivering material

Very positive feedback from delegates reflecting the confidence to use the documentation more effectively

Every delegate has taken the opportunity to practically complete a DFMEA document in the safety of the training environment

“ Very interactive and engaging course - kept us all interested for the 2 days. Very good course! Very interesting and good to keep moving. ”

