

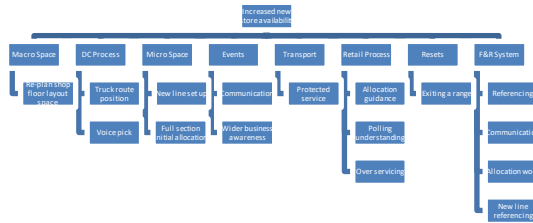
# Wilko Improvement Apprenticeships

## Client:

Wilko Retail Ltd. is a British high-street chain which sells homewares and household goods. The company was founded in Leicester by James Kemsey Wilkinson in 1930, and remains in the hands of the founding family today.

## Requirements:

Support delivery of business strategy through development of capability and completion of key improvement projects linked to business objectives.



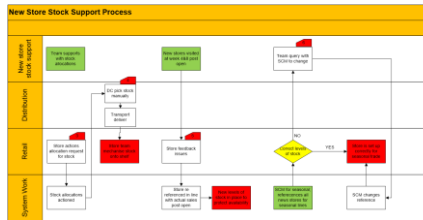
## Capella Input:

Develop and deliver inhouse Level 3 and Level 4 Improvement Apprenticeship programmes, contextualised to reflect the retail environment in which Wilko operates.

Provide an engaging and interactive training experience using simulation techniques and Capella's statistical tool-package in Excel.

Support and develop an understanding of "Off The Job" evidence capture for published Knowledge, Skill and Behavioural criteria.

Provide project and coaching support to ensure successful transfer of new skills into the workplace and robust completion of projects.



## Results:

Completion of 10 projects has generated circa £15M savings/cost avoidance for the business.

A mix of Pass, Merit and Distinction level of qualification achieved.

Progression of L3 and L4 delegates through enrolment onto the L5 programme.

Further inhouse cohorts launched at L4.

Development of skills and confidence to support in-housed training and coaching by qualified delegates.

“ I've helped many areas across the business identify and implement data-led improvements and I'm continuing to help build a network of Business Improvers who are driving multiple improvement projects ”

