

# Toyota: Improvement Apprenticeship

## Client:

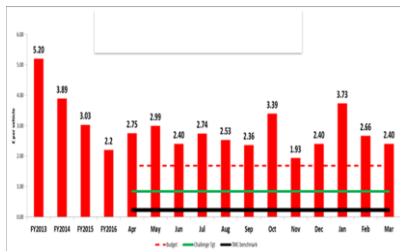
Toyota operates 69 manufacturing companies in 27 countries and regions globally, excluding Japan. It markets vehicles in more than 160 countries and regions worldwide, thanks to the support of a 340,000 strong workforce.

## Requirements:

Deliver an in-house Level 4 Improvement Apprenticeship programme to enhance and further develop capability to apply advanced Problem Solving tools to support the Toyota Business Practices 8 Box model (TBP).

### TMUK FY18 Hoshin Direction

Highly competitive producer of C Platform & TNGA Unit



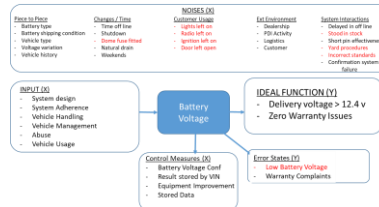
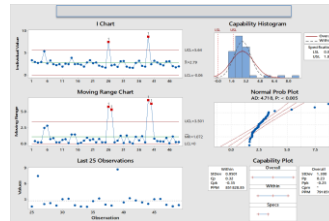
## Capella Input:

Contextualise programme content to align with the specific framework of TBP 8 Box approach.

Provide an engaging and interactive training experience using simulation techniques and specialist statistical software

Support and develop an understanding of “Off The Job” evidence capture for published Knowledge, Skill and Behavioural criteria.

Provide coaching support to ensure successful transfer of new skills into the workplace.



## Results:

Completion of 11 projects has generated circa £5.1M savings/cost avoidance for the business plus other benefits including:

- Decrease in chance of product regulatory failure.
- Reduction in shift-to-shift inspection variation.
- Pro-active approach to new product warranty reduction.

A mix of Pass, Merit and Distinction achieved through End Point Assessment.

Development of skills and confidence to support in-housed training and coaching by qualified delegates.

“ It was a massively rewarding experience and the skills developed will allow me to be a better Engineer going forward ”

Luke Evans, Engineer

