



Case Study



Client

Approach

Results

SAIC Motor UK Technical Centre is widely recognised for their wide-ranging work designing, developing and engineering advanced new vehicle and powertrain products for SAIC Motor, one of the world's largest automotive manufacturers and owner of the world-famous MG marque.

Capella worked with SAIC to launch and deliver a globally-integrated Design For Six Sigma programme so as to build the capability of the UK team. Underpinning the Business Transformation programme and the Innovation workstream. With support for a cross-functional Steering Group to ensure effective planning and deployment and to drive integration of Design For Six Sigma into daily business practices.

- Senior Management Team who fully understand the benefits of DFSS
- Certified Yellow, Green and Black Belts across all departments including internal coaching capability
- Trained sponsors capable of supporting future delegates
- Improvements in key business processes including: Issue resolution/closure



Resources used

Methodology

- Design For Six Sigma training to all levels from awareness to Black Belt
- Engagement of Senior Team through workshops
- Provision of coaching support to aid application of learning to work-based projects
- Assessment of competence for certification against Global standards



“ Very knowledgeable with clear coaching, excellent ‘customer service’ helping with projects and guiding throughout. ”

James Croxford

“ Fantastic service from training to project support, whilst being flexible to accommodate all business needs. ”

Wai Man Cheung

