

# BAE SYSTEMS

## Client

BAE Systems plc is a British multinational arms, security, and aerospace company. Its headquarters are in London and Farnborough with operations worldwide. BAE help their customers to stay a step ahead when protecting people and national security, critical infrastructure and vital information.



## Resources used

- Developed detailed training plans and project tracking materials
- Developed training materials fully integrated with Lean, Systems Optimisation and other existing tool sets
- Developed assessment materials to allow accreditation of Trainers, Change Agents and internal course delegates

# Case Study

## Approach

Capella worked with Semta (The Sector Skills Council for Science, Engineering, Manufacturing Technologies) and The National Skills Academy for Manufacturing to deliver a Continuous Improvement Strategy for BAE Systems Typhoon Availability Service at RAF Coningsby.



## Methodology

Delivered Green and Black Belt level training programmes. Provided coaching support to apply learning and complete improvement projects. Delivered Train the Trainer programmes and coaching support.



## Results

- Return on investment within **2 weeks** from improvement projects
- Internal training capability established and 6 courses delivered within first 24 months including a Black Belt programme
- Improvement projects scoped for all key functions – Training, Engineering, Maintenance, Asset Management and Business Management
- Processes and key metrics improved include: Avionics training, Asset records, Aircraft availability, Quality Management and Cash flow
- Group of Trainers and Change Agents capable of leading BAE's future Quality Improvement activities independently



“

Capella provided an extremely flexible package of both Green Belt and Black Belt training.

Dave Holland – CI Manager

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