

Case Study

Client

Sertec are experts in a range of steel and aluminium manipulation and assembly processes. These include transfer and progression presswork, tube manipulation, wire forming, deep drawing, welded and self piercing riveted components.



Resources used

- Facilitated workshops to share learning and best practice
- Developed a train-the-trainer package to enable Champions to deliver 5S awareness training internally
- Provided updates to Sertec's Training Manager and Quality Director

Approach

Capella delivered a bespoke 5S training programme to in-house Champions to drive 5S and best practice throughout all Sertec plants, world-wide.

Encouraged the use of structured problem solving to ensure identified 5S issues are addressed and sustained effectively.

Methodology

A new, simple approach to 5S through 5 photos of 5 issues, laying the foundations for a 5S culture at all sites



Results

- **Trained and coached** over **30** Champions
- **Resolved** over **50** 5S issues and a further **100** issues pending sign-off
- **Created** Group standard for housekeeping disciplines
- **Reduced** risks and issues, Quality, HSE, contamination
- **Developed** Plant Managers to support audit process and share lessons learned
- **Supported** Plant Managers to improve overall site controls and disciplines and develop their team



“ I left the training and found myself looking at my area through new eyes ”

